

Crewe Road, Airedale, Castleford WF10 3JU t: 01977 664 555 e: AAinfo@northernambition.org.uk

Dear Parent and Carers,

New Cashless Catering System for September

I am pleased to inform you that we will be implementing a new cashless till system for our students in September. This will replace our current system and, to our students making purchases, it should look no different, but it will benefit us all in the background.

The new system means payments you make on the My Child at School app will come through to the till system more quickly and the transfer of information from the tills to the app should be faster. The new system is called BioStore and it has been chosen for its compatibility with our parental app. We expect this to improve the services we are able to offer students and staff.

As you will have seen from information shared with you previously about our current biometric cashless catering system, this is a technology that is already used successfully by many schools and academies as well as other industries. In order for your child to use the biometric system, one parent or carer will need to read and sign the attached form. This consent replaces the consent you previously signed for the Civica system which will remain in place until the end of this academic year.

BioStore have provided us with a Frequently Asked Questions document which we will add to our website for you. This should answer questions you may have regarding biometrics but, if after reading this, you have any further questions, please contact the academy office. Please be reassured that fingerprint images will not be stored in the system. Instead, a set of co-ordinates is translated into a string of numbers and encrypted; it is this numerical data which is stored. The data that is held cannot be used by any other agency for any other purpose.

In terms of balance transfers, the balance on your Civica account in the week commencing 19th August 2024 will be transferred across to Biostore. We are asking that you **do not make any payments to your child's lunch account between 19th August and 28th August** as we will be transferring the balances in this time and making checks to be sure the transfer of accounts is accurate.

If you have a debit balance on your lunch account, please repay this by the end of the week as all accounts should run in credit at all times. If there is a debit balance on an account and you have not made a payment and not sent food with your child, we cannot guarantee to give any further sales of products in September. The new system promises us credits will be available in minutes so it will work better for all. If you have any difficulties making a payment, please speak with our office team who may be able to advise on an application for Free School Meals if appropriate.

If you have any questions, please do not hesitate to contact us.

Yours faithfully

Cheryl Eastwood Head of School





Crewe Road, Airedale, Castleford WF10 3JU 1: 01977 664 555 e: AAinfo@northernambition.org.uk

CONSENT FORM FOR THE USE OF BIOMETRIC INFORMATION IN SCHOOL (BioStore)

CHILD'S NAME: CURRENT YEAR GROUP AS AT JULY 2024:	
	BIOMETRIC INFORMATION IN SCHOOL
Please read and retain the infor	mation regarding Biometric Data and sign below if you consent to
Airedale Academy taking and using the information as stated.	
I give consent to information from the fingerprint of my child being taken and used by Airedale Academy	
as part of an automated biometric recognition system to give my child secure access to their canteen	
account to pay for food in the dining hall. Consent is not mandatory, but I understand that if I do not give	
consent my child will not be able to use the biometric cashless catering system.	
I understand that I can withdraw this consent at any time by writing to the academy.	
NAME OF PARENT/CARER	
(PLEASE PRINT)	
SIGNATURE OF	
PARENT/CARER	
DATE	

DATA PROTECTION

The information provided on this form will be used by Airedale Academy to enrol your child at our academy and to set up their learner record with us.

Airedale Academy is operated by Northern Ambition Academies Trust, which is the 'Data Controller' for the purposes of data protection law. Under data protection law, individuals have a right to be informed about how Northern Ambition Academies Trust and its academies use any personal data that we hold about them. We comply with this right by providing 'privacy notices' (sometimes called 'fair processing notices') to individuals where we are processing their personal data.

You can read our privacy notices setting out how we will process your data and that of your child on our website at www.northernambition.org.uk/data-protection/